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APPLICANT(S): Jay L. Gainsboro *et al.*  
APPLICATION NO.: 09/144,313  
FILING DATE: August 31, 1998  
TITLE: COMPUTER BASED METHOD AND APPARATUS FOR CONTROLLING,  
MONITORING, RECORDING AND REPORTING TELEPHONE ACCESS  
EXAMINER: Gerald Gauthier  
GROUP ART UNIT: 2645  
ATTY. DKT. NO.: 18279-05700

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner For Patents, Washington, DC 20231, on the date shown below:

Dated: June 10 2002

By: [Signature]

Thomas L. Ewing, Reg. No. 34,328

COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231

**AMENDMENT A**

SIR:

In response to the Office Action mailed February 8, 2002 (the period for response extended by payment of fee), please amend claim 2, cancel claim 5, and add claims 39-46 as indicated below.

IN THE CLAIMS:

B/  
SUB  
EL

2. (Once Amended) A method of managing institutional telephone activity between a calling party and a called party, wherein said method comprises:  
providing an account for each said calling party, wherein said account comprises calling entitlements;